

Toronto Hydro-Electric System Limited
14 Carlton Street Email: capitalprojects@torontohydro.com
Toronto, Ontario Website: <http://poweruptoronto.ca/>
M5B 1K5 416.542.3366



July 2011

To our valued customer,

Re: Important Notice- Handwell Replacement Project (137C)

Toronto Hydro-Electric System Limited is in the process of replacing and removing the handwells in your community. A handwell is an underground unit that contains wiring for infrastructure such as street lighting and traffic lights. These upgrades are necessary to ensure that our equipment is operating safely and in a reliable manner.

Boundaries of the project include Fort York Boulevard (North), Queens Quay West (South), Lower Spadina Avenue (East) and Bathurst Street (West).

The work involves some excavation but there will be no power interruptions as a result of this project. The project will begin in early July 2011 and is tentatively scheduled to be completed by the end of August 2011.



Our contractor, Entera Utility, has been instructed to take extra care and precautions in order to minimize disruptions on both public and private property. A supervisor will be onsite throughout the course of this project and we encourage you to discuss any concerns you may have with him/her. Please be advised that parking may be limited between the hours of 7:00 AM and 5:00 PM near the project.

We thank you in advance for your cooperation and understanding in this matter. We apologize for any inconvenience and recommend customers exercise caution around construction areas. Should you require additional information, please contact the powerUp line at 416-542-3366 or capitalprojects@torontohydro.com and reference **Handwell Replacement Project (137C)**. For further information on the powerUp program, please visit our website at <http://poweruptoronto.ca/>.

Sincerely,

Julia Malleck
Customer Operations Representative
Customer Operations