

Toronto Hydro-Electric System Limited
14 Carlton Street Email: capitalprojects@torontohydro.com
Toronto, Ontario Website: www.torontohydro.com/rebuild
M5B 1K5 416.542.3366



November 2010

To our valued customer:

RE: Hydro Construction – IMPORTANT NOTICE – Handwell Replacement Project

Toronto Hydro is in the process of replacing the handwells on your street. The upgrades are necessary to ensure that equipment is safe and that it is operating efficiently.

Work will be completed on four streets in your BIA including Queens Quay from Lower Simcoe Street to Yonge Street, on York Street from Queens Quay to Harbour Street, on Bay Street from Queens Quay to Harbour Street and on Harbour Street from York Street to Bay Street.

The work involves some excavation but there will be no power interruptions as a result of this project. The replacement will take place between November 19, 2010 and December 31, 2010.



A supervisor will be onsite throughout the course of this project and we encourage you to discuss any concerns you may have with him/her.

We thank you in advance for your cooperation and understanding in this matter.

Should you require additional information, please contact the Power Up line at 416-542-3366 or capitalprojects@torontohydro.com and reference **Handwell Replacement Project**.

Sincerely,

Julia Malleck
Community Relations Representative